

Best Available Copy

UTILITY
SERIAL
NUMBER

PATENT DATE

PATENT
NUMBER

SERIAL NUMBER
08/928,861

FILING DATE
09/12/97

CLASS
379

SUBCLASS
08

GROUP ART UNIT
87482645

EXAMINER
1000000

APPLICANTS IGOR NEYMAN, PALO ALTO, CA; MICHAEL BARSKY, SAN MATEO, CA; ALEC MILOSLAVSKY, SAN CARLOS, CA; OLEG BONDARENKO, SAN FRANCISCO, CA; VALERIY ISSAYEV, SAN BRUNO, CA; ANDE PETROV, PALO ALTO, CA; PAVEL KARPENKO, SAN BRUNO, CA; ALEX SMELIK, SAN BRUNO, CA; ALEXANDER VOLGUIN, SAN BRUNO, CA; YURI OSTAPCHUK, SAN MATEO, CA; BORIS LIVSHITS, SAN BRUNO, CA; HAMID DADGAR, SAN BRUNO, CA.

CONTINUING DATA***

VERIFIED

THIS APPLN IS A CIP OF

08/833,340 04/04/97

AND A CIP OF

08/869,815 06/05/97

WHICH IS A CIP OF

08/802,667 02/19/97

WHICH IS A CIP OF

08/797,420 02/10/97

FOREIGN APPLICATIONS***
VERIFIED

none AM

FOREIGN FILING LICENSE GRANTED 01/22/98

Foreign priority claimed
35 USC 119 conditions met

☐ yes ☒ no
☐ yes ☒ no

AS
FILED

STATE OR
COUNTRY

SHEETS
DRWGS.

TOTAL
CLAIMS

INDEP.
CLAIMS

FILING FEE
RECEIVED

ATTORNEY'S
DOCKET NO.

Verified and Acknowledged

Examiner's Initials

CA

8

17

1

\$770.00

P3251

ADDRESS

DONALD R BOYS
P O BOX 187
AROMAS CA 95004

CENTRAL COAST PATENT AGENCY

TITLE

CALL CENTER APPARATUS AND FUNCTIONALITY IN TELEPHONY

U.S. DEPT. OF COMM./PAT. & TM—PTO-436L (Rev. 12-94)

PARTS OF APPLICATION
FILED SEPARATELY

NOTICE OF ALLOWANCE MAILED

Applications Examiner

CLAIMS ALLOWED

Total Claims

Print Claim

Assistant Examiner

ISSUE FEE

Amount Due

Date Paid

DRAWING

Sheets Drwg.

Figs. Drwg.

Print Fig.

Label
Area

Primary Examiner

PREPARED FOR ISSUE

ISSUE
BATCH
NUMBER

WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form PTO-436A
(Rev. 8/92)

(FACE)